# **Project Teams: Improving Performance and Diminishing Conflict**

Presented by

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## **Optimal Team Behavior**

- Students demonstrate:
  - Taking ownership of group project
  - Ability to assume varied leadership roles
  - Ability to exchange ideas and learn from one another

### Behavior cont'd

- Students demonstrate:
  - Inspiring others to work together
  - Professionalism by showing up on time, taking responsibility, delegating tasks and meeting deadlines

#### Ideal Dialogue

Relationships with Fellow Students

**Relevance** to Personal Needs and Goals

**Individual Learning** 

**Rigorous Practice** - improved professional behavior



**Relationships** with Instructors

**Relevance** to Class
Outcomes and Instructional
Goals

#### **Collective Learning**

**Rigorous Practice** - collaboration with peers, shared expertise, and holding one another accountable for project quality

## Key Project Qualities

- Project content is:
  - Complex, provocative, and challenging
  - Designed to require active participation and research
- Team members:
  - Set own goals and expectations
  - Self monitor towards academic excellence
- Successful completion requires "deeper thinking"

## Counterproductive Behavior

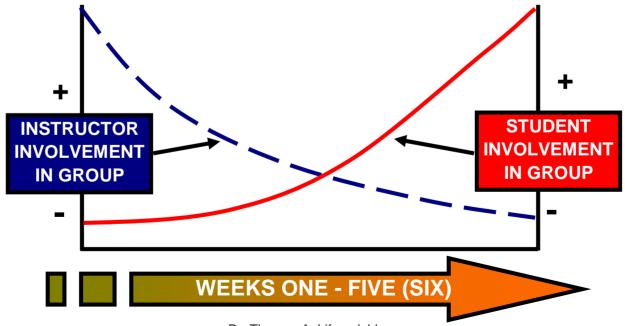
- Student learning needs vary and thus cause conflict (slow vs. fast learners)
- Student learning styles vary (I learn best when left alone vs. I gain much from peer support)
- Student commitment to group success varies (chronically late to meetings, not completing tasks)

## Need to Foster

- Reinforcement of the value of group learning in the professional workplace
- Individual accountability and personal commitment
- Interdependence within a collective professional practice

#### Group Dynamic

- Instructors should seek to orchestrate involvement in Group to that it diminishes over time
- Example:



#### Final Advice

- Groups function as well as they are organized
- The function of the instructor is to optimize organization and internal structure of each group
- The responsibility of the student is to work well with her/his peers in the group